

March 24, 2020

Dear Colleagues:

This is an unprecedented time for our region. As an organization, like other transportation focused organizations from across the world, we are facing challenges we have never seen before. I am impressed with your dedication, and you have received praise from our customers and leaders across the region. Thank you for ensuring that our customers can make essential trips to their jobs, grocery stores and medical appointments.

Unfortunately, we too have been touched by this crisis directly. Three of our team members have confirmed positive tests for COVID-19, representing Headquarters and the Brentwood facilities. In response, we identified anyone who had close contact with these team members and reached out to them directly. Those individuals have been asked to self-quarantine for 14 days. In addition, the facilities and areas where potential exposure occurred have been sanitized and disinfected using CDC guidelines.

If you have not been contacted, it means you did not have direct contact with those who have tested positive. However, it is completely understandable to have concerns. I encourage everyone to monitor their health, take all precautions to minimize exposure when you are working or out in the community, and consult your physician if you have questions.

We have resources available on [bistatedev.org/covid](http://bistatedev.org/covid) that can help you manage your health and your household through this pandemic. In addition, we have temporarily modified our absence and time-off policies so you do not have to choose between coming to work or staying home because you are ill or need to care for someone who is. I encourage you to talk to your supervisor or reach out to our Emergency Operations Center (EOC) at [eoc@metrostlouis.org](mailto:eoc@metrostlouis.org) | 314.923.3070 if you have any questions about any policies or procedures.

You are a part of an amazing team at Bi-State Development. Thank you for your tireless dedication and ongoing support of this important work.

We will continue to communicate with all of you and share important information in the days and weeks ahead.

Sincerely,



Taulby Roach  
President and Chief Executive Officer