

**Taulby Roach**

President and Chief Executive Officer  
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March 20, 2020

Dear Team Members:

**Metro Transit is Open for Business**

Illinois Governor J.B. Pritzker issued an order this afternoon telling Illinois residents to shelter in place beginning at 5 p.m. tomorrow (Saturday March 21) until at least April 7 to help curb the spread of COVID-19. The governor emphasized residents will still be able to make essential trips such as going to the grocery store, gas station, doctor, hospital or pharmacy, **and crucial workers will still be able to do their jobs. Roads, bridges and transit will remain open.**

We continue to serve customers who are vital workers in the health care and service industries, as well as those passengers making essential trips to medical treatment and grocery stores and others during this challenging time. Some of our team live in Illinois and are essential to our operation. You should continue to report to work and are exempt from the Illinois shelter in place order. If you are uncertain if your position is essential contact your supervisor as soon as possible.

Please continue being diligent; taking precautions to minimize your risk for being exposed to COVID-19. Follow the CDC guidelines for hand washing and using hand sanitizers, not touching your face, coughing into your arm, and social distancing. Please keep cleaning and disinfecting your work area too.

**Temperature Scanning**

Beginning Monday morning, March 23 all team members will be required to have a forehead temperature scan when reporting for work. This procedure will be administered at the entrance to each facility by a health care professional. An individual with temperature scans above 100.4 will be sent home and referred to their primary care physician. Returning to work requires a release from a primary care physician and fever-free for a minimum of 24 hours.

We appreciate your continued dedication and hard work. Thank you for keeping the region moving ... you are the real drivers of St. Louis!

A blue ink signature of Taulby Roach.

Taulby Roach  
President and Chief Executive Officer  
Bi-State Development

A blue ink signature of Jessica Mefford-Miller.

Jessica Mefford-Miller  
Executive Director  
Metro Transit

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