A. **Policy.** It is the policy of the Agency that only the Board of Commissioners may establish and revise transit system fares. The current fare structure shall be appended to these Board Policies and have the force and effect provided by the laws of the signatory states. The appended fare structure shall be supplemented as transit system fares are revised.

B. **Evaluation.** The Board shall evaluate the fare structure not less than once a year. During the evaluation the Board will consider changes recommended by individual members of the Board of Commissioners, the President & CEO, customers, and local governments. The evaluation of the fare structure may be made in conjunction with the adoption of the next fiscal year budget, or at other times during the fiscal year.

The fare structure adopted by the Board shall seek to meet the needs of transit-dependent customers. The fare structure will not have a disparate impact on racial and ethnic minorities, and shall not in any manner intentionally discriminate against any particular group of customers. The fare structure shall meet applicable regulatory and legal requirements.

In evaluating the fare structure the Board shall consider the impact of the fare structure upon the attraction of new passengers, the retention of existing passengers, and the transit system’s financial goals. The Board shall consider the impact of proposed fare changes on the regional environmental, economic development, energy conservation, traffic management and planning goals. The fare evaluation shall also include an examination of the impact upon special programs adopted by local governments or the Agency.
C. **Promotional Fares.** In addition to the regular fare structure, the Agency may offer experimental or promotional fares to attract new passengers or provide an incentive to passengers to increase their use of the transit system. The President & CEO may authorize experimental or promotional programs not to exceed 180 days. Experimental or promotional programs exceeding 180 days may commence only after receiving authorization from the Board of Commissioners.

D. **Discounts.** The Agency, through its Marketing Department, may offer discounted prices to purchasers of large quantities of tickets and passes. The President & CEO may authorize further discounts for promotional tours of the transit system led by authorized persons, and designed to encourage further community support and active community partnerships.

E. **Free Transit Services (revised 05/18/12).** The Agency shall provide free bus and light rail transit services only in those situations that result in benefits to the Agency. In order to enhance the safety and security of passengers upon Agency conveyances, or to permit the efficient performance of services to the Agency, or to identify methods of improving Agency operations, free transit access shall be provided to the following persons:

1. To law enforcement officers (including reserve officers, police and police cadets) who are in possession of an appropriate badge and identification card;

2. To firefighters when in uniform and wearing appropriate badge and uniform insignia;

3. To security guards under contract with the Agency who are in possession of an Agency-issued I.D. badge properly identifying them as a contractor with system access privileges;

4. To personnel of independent contractors providing cleaning services who are in possession of an Agency-issued I.D. badge properly identifying them as a contractor with system access privileges and who are riding between work sites during their scheduled work hours;

5. To independent contractors providing specialized services to the Agency who are in possession of an Agency-issued I.D. badge identifying them as a contractor with system access privileges when the accomplishment of Agency-directed tasks requires them to have regular access to the transit system during their scheduled work hours;

6. To Agency employees, retirees, Commissioners and former Commissioners who show an Agency-issued I.D. badge
Section 90.020   Fare Enforcement

A. Policy. It is the policy of the Board of Commissioners to ensure that transit fares are collected for all modes of transportation. The Agency shall employ security personnel to enforce the collection of fares.

Section 90.030   Regulation of Conduct on Conveyances and Facilities

A. Policy. It is the policy of the Board of Commissioners that pursuant to the laws of Missouri and Illinois, the conduct of persons upon the facilities and conveyances of the Agency shall be regulated to ensure the safety of passengers, and the protection of Agency property. Consistent with the laws of Missouri and Illinois, the Agency shall employ security personnel to enforce state laws, local ordinances and Agency regulations pertaining to the regulation of conduct upon Agency facilities, conveyances, and other property of the Agency.

B. Adoption of Regulations. The Agency is empowered to adopt regulations for the conduct of persons upon the facilities and conveyances of the Agency, and those regulations adopted by the Board shall be appended to these Board Policies and have the force and effect provided by the laws of the signatory states.