



**For your convenient access to  
benefits and service 24/7!**

**DELTA DENTAL**  
Delta Dental of Missouri

**Benefit 24**

**Call 1-800-335-8266 or 314-656-3001**

To receive automated assistance with the following:

- Verify your eligibility.
- Review your dental plan's coverage levels, deductibles, maximums, age limits and limitations.
- Request a fax outlining your dental plan's coverage levels, deductibles, maximums, age limits and limitations.
- Request a mailed or faxed list of participating dentists in your area.
- Order an ID card.
- Obtain Delta Dental's mailing or web site address.

OR speak with a customer service representative during business hours, Monday through Friday, 8 a.m. to 5 p.m., CST.

### **What information do I need to access my personal dental benefits plan information?**

To protect your privacy, Benefit24 will ask you for your name, date of birth, and, depending upon your plan, either your social security number or member ID before reviewing the benefit information you request.

### **What if I have trouble using Benefit24 or wish to speak with a customer service representative?**

To speak to service representative, just return to the main menu and press "9" and you will be transferred to a customer service representative. Our service representatives are readily available during business hours, Monday through Friday, 8 a.m. to 5 p.m., CST.

### **Can I access benefits information online?**

Yes. Benefit24 Online is available 24/7 with all of the same information as Benefit24, plus claims history. Visit Delta Dental of Missouri's web site: [www.deltadentalmo.com](http://www.deltadentalmo.com), then click on "Subscribers" on the home page, then "My Benefits" on the subscribers page to view and print your benefits information. You will need your birth date, and, depending upon your plan, your social security number or member ID to access your personal dental benefit plan information.