TO: Retired Pension Plan Participants

FROM: Metro Pension Department

DATE: February 2014

RE: Change in Pension Plan Administrator

Our records indicate that you are receiving a benefit from the Bi-State Development Agency of the Missouri-Illinois Metropolitan District and Division 788 Amalgamated Transit Union, AFL-CIO, Employees’ Pension Plan. Effective March 1, 2014 St. Louis Metro is changing the way the pension plan is administered. It is important to understand that there is no change to your pension plan benefit.

As of March 1, 2014, Milliman, Inc. will provide most of the pension services that are currently provided by St. Louis Metro. Milliman is a well-respected benefit services firm that has been working with the Metro pension plans for many years. Please contact the Milliman Benefits Service Center directly using the toll-free number listed below for your pension related matters and questions.

- **Contact the Milliman Benefits Service Center to:**
  - Obtain answers to your pension related questions
  - Report the death of a plan participant or beneficiary
  - Report a change of address
  - Request a form to change your federal or state income tax withholding
  - Request a form to have your pension check automatically deposited into your bank account, or to change the account into which your pension check is deposited
  - Request a duplicate 1099-R for the current or prior plan years
  - Ask about the amount of a deduction taken from your pension check

- **Contacting the Milliman Benefits Service Center:**
  - Customer Service: 1-877-265-7703
  - E-mail: benefits.servicecenter@milliman.com
  - Fax: 1-206-464-9547
  - Address: Milliman Benefits Service Center
  - PO Box 91109
  - Seattle, WA 98111
  - Hours of Operation: Monday – Friday, 6am – 5pm, Pacific Time excluding major holidays

For questions related to Retiree Medical premiums, deductions, or Union Dues, please continue to contact St. Louis Metro at 1-314-982-1400 ext 3006.
TO: Participants with balances in the Employee Contributions Account of

- Bi-State Development Agency/Division 788 O&M, A.T.U., Employees’ Pension Plan
- Bi-State Development Agency/Local No 2 and 309 IBEW, Employees’ Pension Plan
- Bi-State Development Agency/Division 788 Clerical, A.T.U., Employees’ Pension Plan
- Pension Plan for Salaried Employees of the Bi-State Development Agency

FROM: Metro Pension Department

DATE: August 2014

RE: Change in Employee Contribution Plans Administrator

Effective August 1, 2014, we are changing the administrator of our employee contributions plans to Milliman, Inc. located in Seattle, Washington. The Milliman Benefits Service Center will provide administration services for the employee contributions plans that are currently provided by Metro. Milliman is a well-respected benefits services firm that has been working with the pension plans for many years. It is important to understand that there is no change to your employee contribution plan benefit.

Please contact the Milliman Benefits Service Center directly using the toll-free number listed below for your pension-related matters and questions.

➢ Contact the Milliman Benefits Service Center for any of the following:
  - Obtaining answers to your employee contributions plan related questions
  - Requesting the forms you need to receive a distribution of your contributions and interest
  - Reporting a change of address

➢ Contacting the Milliman Benefits Service Center:
  - Customer Service: 1-877-265-7703
  - E-mail: benefits.servicecenter@milliman.com
  - Fax: 1-206-464-9547
  - Address: Milliman Benefits Service Center
    PO Box 91109
    Seattle, WA 98111
  - Hours of Operation: Monday – Friday, 8am – 7pm, Central Time excluding major holidays

➢ Continue to contact Metro for all other Benefits related questions: