



# Security Sub-Committee Open Meeting

June 11, 2020  
8:30 AM

**Open Session Agenda**

## Notice of Meeting and Agenda

**Bi-State Development  
Security Sub-Committee  
Thursday, June 11, 2020 at 8:30 AM**

**Virtual Meeting  
Headquarters - Board Room, 6<sup>th</sup> Floor  
One Metropolitan Square, 211 N. Broadway, Suite 650  
St. Louis, Missouri 63102**

**Co-Chairs: Commissioners Windmiller and Simmons  
Members: Commissioners Brown, Cox, Golliday and Pestello**

**Invitees: Taulby Roach, Stephen Berry, Kevin Scott, Vernon Summers,  
Lurae Stuart, WSP**

**This location is accessible to persons with disabilities. Individuals with disabilities needing information or communication accommodations should call Bi-State Development at (314) 982-1400, for TTY access, call Relay 711. Sign language interpreter services or other accommodations for persons with hearing or speech disabilities will be arranged if a request for such service is made at least two days in advance of the meeting. Large print material, Braille material or other formats will also be provided upon request.**

<b>Agenda</b>	<b>Disposition</b>	<b>Presentation</b>
1. Call to Order	Approval	Chair Simmons
2. Roll Call	Information	M. Bennett
3. Public Comment*	Information	Chair Simmons
4. Approval of the Minutes of the May 14, 2020 Security Sub-Committee, Open Meeting	Approval	Chair Simmons
5. WSP Scorecard for Metro Transit – Report	Information	Lurae Stuart, WSP
6. Update – Response and Coordination to Protests	Information	S. Berry / K. Scott
7. Update – May 29, 2020 Belleville Station Incident	Information	S. Berry / K. Scott
8. Motion to Move to Executive Session: <i>If such action is approved by a majority vote of The Bi-State Development Agency's Board of Commissioners who constitute a quorum, the Board may go into closed session to discuss legal, confidential, or privileged matters pursuant to Bi-State Development Board Policy</i>	Approval	Chair Simmons

Agenda	Disposition	Presentation
<p><i>Chapter 10, Section 10.080 (D) Closed Records: Legal under §10.080(D)(1); Real Estate under §10.080(D)(2); Personnel under §10.080(D)(3); Health Proceedings under §10.080(D)(4); Employee Negotiations under §10.080(D)(5); Data Processing under §10.080(D)(6); Purchasing and Contracts under §10.080(D)(7); Proprietary Interest under §10.080 (D)(8); Hotlines under §10.080(D)(9); Auditors under §10.080(D)(10); Security under §10.080(D)(11); Computers under §10.080(D)(12); Personal Access Codes under §10.080(D)(13); Personal Information under §10.080(D)(14); Insurance Information under §10.080(D)(15); Rail, Bus, or Facilities Safety and Accidents under §10.080(D)(16) or Protected By Law under §10.080(D)(17).</i></p>		
9. Reconvene to Regular Meeting	Approvals	Chair Simmons
10. Adjournment	Approval	Chair Simmons

**\*Note: Public comment may be made at the written request of a member of the public specifying the topic(s) to be addressed and provided to the Agency's information officer.**

**Open Session Item**

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**BI-STATE DEVELOPMENT  
SECURITY SUB-COMMITTEE MEETING  
(VIRTUAL MEETING VIA ZOOM)  
OPEN SESSION MINUTES  
May 14, 2020 @ 12:30 PM**

**Sub-Committee Members in Attendance via Zoom**

**Missouri**

Rose Windmiller, Co-Chair  
Vernal Brown  
Fred Pestello - Absent

**Illinois**

Herbert Simmons, Co-Chair  
Derrick Cox - Absent  
Irma Golliday - Joined the meeting at  
approximately 12:36 pm; however, was unable  
to participate in voting due to technical difficulty.

**Other Commissioners in Attendance via Zoom**

Terry Beach  
Justin Zimmerman

**Staff in Attendance via Zoom**

Taulby Roach, President and Chief Executive Officer  
Barbara Enneking, General Counsel and Deputy Secretary  
Myra Bennett, Manager of Board Administration  
Brenda Deertz, Administrator/Executive Assistant to the President & CEO  
Stephen Berry, General Manager - Public Safety, Central Facility - Public Safety  
Kevin Scott, Director - Public Safety, Central Facility - Public Safety  
Vernon Summers, Manager - Contract Security, Central Facility - Public Safety  
Jessica Mefford-Miller, Executive Director Metro Transit  
Ted Zimmerman, Vice President Marketing & Communication  
Jerry Vallely, External Communications Manager

**Others in Attendance via Zoom**

Brett Runge

1. **Open Session Call to Order**  
**12:30 p.m.** Chair Windmiller called the Open Session of the Bi-State Development Agency, Security Sub-Committee Meeting to order at 12:30 p.m.
2. **Roll Call**  
**12:30 p.m.** Roll call was taken, as noted above.
3. **Public Comment**  
**12:32 p.m.** Chair Windmiller noted that no speaker cards were submitted.

4. **Approval of the Minutes of the February 25, 2020 Security Sub-Committee, Open Meeting 12:32 p.m.** The minutes of the February 25, 2020 Security Sub-Committee, Open Meeting were provided in the Committee packet for review. Commissioner Windmiller asked that page 2, Item 5, first paragraph be amended. She noted that the second sentence states, “He (Commissioner Cox) stated that he had sent an e-mail to Commissioner Windmiller, asking that the plan be broken down into sections, for that vote.” She asked that a sentence be added to the minutes to indicate that she had stated that she did not receive an e-mail from Commissioner Cox. A motion to approve the minutes, as amended, was made by Commissioner Simmons and seconded by Commissioner Brown. **The motion passed.** (Commissioner Zimmerman abstained from the vote.)
5. **Ride and Abide Policy 12:34 p.m.** A briefing paper and draft policy were included in the Board informational packets regarding this item.

Stephen Berry gave a brief overview of this item. He noted that the Ride and Abide Policy addresses nuisance abatement issues. Mr. Berry stated that bad behaviors have been allowed to continue in the past, which a transit system should never have to sustain.

**Commissioner Irma Golliday joined the meeting at approximately 12:36 p.m. Although present, she was unable to participate in subsequent votes, due to technical difficulty with the audio.**

Mr. Berry noted that the new guidelines include an administrative process to deal with nuisance behaviors. He stated that the citation process allows Metro Transit to have a process to address issues, according to the significance of the offense, as well as address repeat offenders, and this process supports the new contract policy with G4S. Kevin Scott stated that, as previously noted, the process will allow steps to address repeat offenders, and will allow for suspension notices for those individuals, to be reviewed for accuracy and appropriateness.

Mr. Berry noted that staff will be trained on this policy and that rider Code of Conduct cards will be distributed to riders. Commissioner Simmons asked that these cards be distributed to the Board of Commissioners.

Commissioner Zimmerman posed questions regarding the enforcement mechanism in place regarding violations of policy. Mr. Berry noted that video will be used to identify offenders, as well as reports received from operations personnel. He stated that the goal is to use these policies, not just as an enforcement tool, but more importantly, as a compliance tool. Commissioner Windmiller thanked the staff for sensitivity to this issue. Commissioner Windmiller noted a minor typographical error in the policy on page 1, A. 6, stating that she believes the word “abuse” in line 2. should read “abusive”. Staff indicated a change in the wording would be made.

A motion to accept this item as presented, with the noted wording change, to be forwarded to the Board of Commissioners for approval, was made by Commissioner Simmons and seconded by Commissioner Brown. **The motion passed.**

**6. Motion to move Executive Session**

**1:04 p.m.** Chair Windmiller requested a motion to allow the Committee to move into closed session as permitted under Bi-State Development Board Policy, Chapter 10, Section 10.080, (D) (1) – Legal, (D) (2) – Personnel, and (D) (10) – Security.

A motion to move into Executive Session was made by Commissioner Zimmerman and seconded by Commissioner Simmons. A roll call vote was taken as follows:

Rose Windmiller – yea  
Vernal Brown – yea

Herbert Simmons – yea  
Justin Zimmerman – yea  
Terry Beach – yea  
Irma Golliday – unable to vote  
(technical difficulty)

**Motion passed unanimously, and the Committee moved into Executive Session at 1:04 p.m.**

**7. Reconvene to Regular Meeting**

**1:45 p.m.** The Committee reconvened to the Regular Meeting at approximately 1:45 p.m.

Chair Windmiller asked for a motion to approve the minutes of the February 25, 2020, Security Sub-Committee, Executive Session Meeting, as presented, as a closed record. The motion was made by Commissioner Brown and was seconded by Commissioner Simmons. The poll of the Board being:

Rose Windmiller – yea  
Vernal Brown – yea

Herbert Simmons – yea  
Justin Zimmerman – yea  
Terry Beach – yea  
Irma Golliday – unable to vote  
(technical difficulty)

**The motion passed.**

**8. Adjournment**

**1:46 p.m.** Chair Windmiller asked if there was any further business; being none, Commissioner Simmons made a motion to adjourn the meeting. The motion was seconded by Commissioner Brown. Unanimous vote in favor taken. Motion passed, and the meeting was adjourned at approximately 1:46 p.m.



**Open Session Item**

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# **SYSTEM-WIDE SECURITY ASSESSMENT FOR METRO**

STATUS REPORT

# Scorecard Q2 – Great Progress





# Comparison 2019 to 2020

September 2019



June 2020



# METRO PROGRESS: Security Strategy

- Collaborative functional working relationships – law enforcement, Metro & contracted security
- Defined roles documented in the Security Plan and contracts
- Security Plan developed collaboratively, approved and implemented
- Security, Safety & Emergency Management combined under a single organizational unit
- Proactive communication and media strategies
- Emergency Management program functional and integrated





# METRO PROGRESS: Police & Security Staffing

- Leadership of all three partnership programs aligned
- Staff position reallocation in process
- Transit security program direction supported by all partners
- Each level of security staff provided the proper tools for their role
- Coordinated, collaborative and complementary deployment
- Oversight at each security layer strengthened
- Active security staff deployment being implemented
- Total agreement on resolving issues out of the public realm



## POLICE & SECURITY STAFFING

- Current Metro Security Staff
- Metro Policing
- Staff Plan, Budget & Deployment
- Law Enforcement Task Force
- Contracted Security
- Relationships



# Integrated Deployment Schedule

G4S						
Date: 05/19/ Day: Tuesday						
	Day Shift					
	Assignment	Call #	Time In	Time Out	Notes	Assignment
Zone 1 Lambert to Delmar	Supervisor	9100	600	1600	(314) 648-9824	Supervisor
	Fare Inspector	9701	600	1400		Fare Inspector
	ML Patrol	9101	600	1600	North Hanley 1	ML Patrol
		9102	600	1600	North Hanley 2	
		9103	600	1600	Rock Road	
Zone 2 Shrewsbury to Skinker		9104	600	1600	Delmar 1	
		9105	600	1600	Delmar 2	
	Supervisor	9200	600	1600	(314) 648-9809	Supervisor
	Fare Inspector	9704	600	1400		Fare Inspector
	ML Patrol	9201	600	1600	Shrewsbury	ML Patrol
Zone 3 Forest Park to Landing		9202	600	1400	Float 1	
		9203	600	1400	Float 2	
	Supervisor	9300	600	1600	(314) 648-9810	Supervisor
	Fare Inspector	9705	600	1400		Fare Inspector
	ML Patrol	9301	600	1600	Forest Park 1	ML Patrol
		9302	600	1600	Forest Park 2	
		9303	600	1600	Central West End 1	
		9304	600	1600	Central West End 2	
		9305	600	1400	Cortex	
		9306	600	1600	Grand	
		9307	600	1600	Union	
		9308	600	1600	Civic Center 1	
		9309	600	1400	Civic Center 2	
		9310	600	1400	Laclede to Stadium	
		9311	600	1400	Zone 3 Float	
Zone 4 East Riverfront to Shiloh-Scott	Supervisor	9400	600	1600	(314) 648-9816	Supervisor
	Fare Inspector	9706	600	1400		Fare Inspector
	ML Patrol	9401	600	1600	Fairview Heights	ML Patrol
Transit Centers		9402	600	1400	Zone 4 Float	
						Patrol
						NCTC
						Riverview
						Civic Center

METRO	Date: 05/19/2020		Day: Tuesday				Day Code: TBD		On Call Administrator: Aberna				
	Day Shift								Evening Shift				
	Assignment	Call #	Vehicle	GPS	In	Out	Notes	Assignment	Call #	Vehicle	GPS	In	Out
	TSS Field Supervisor	922	24		900	1700		TSS Field Supervisor					
	TSS Team Leader	941			600	1600	(618) 974-4663	TSS Team Leader	909	25	1	1600	200
	Investigator	925	916		700	1500		Investigator					
	Investigator	946	2		900	1700		Investigator					
	TSS	914	19319	P2	600	1600		TSS	945	12	2	1600	200
Zone 1 Lambert to Delmar	TSS							TSS					
Zone 2 Shrewsbury to Skinker	TSS	943	193302	P10	600	1600		TSS	934	19321	3	1600	200
	TSS							TSS					
Zone 3 Forest Park to Landing	TSS	916	193307	P9	600	1600		TSS	929	19307	4	1600	200
	TSS							TSS					
Zone 4 East Riverfront to Shiloh-Scott	TSS	927	19305	PP1	600	1600		TSS	921	19319	5	1600	200
	TSS							TSS					
Transit Centers	Ballas	920	14	P5	800	1600		Ballas					
	Civic Center	938	12	P13	600	1400		Civic Center					
	NCTC	935	874	P7	600	1400		NCTC					
	North Hanley	905	871	P16	1200	2000		North Hanley					
	Riverview	912	25	P2	600	1400		Riverview					
Special Details	Morning Detail	927	19305	P10	300	600	Train Detail	Hard Drive	949	971	8	2200	600
								Forest Park Detail	928	305	10	1800	0

G4S	SLCPD	SLMPD	SCCSD	Secondary	Metro	+
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Patrol	9501	1400	2200	North County Transit Center
NCTC	9501	2200	0600	North County Transit Center
Riverview	9502	1400	2200	Riverview Transit Center
	9502	2200	0600	Riverview Transit Center
Civic Center	9503	2200	0600	Civic Center

G4S	SLCPD	SLMPD	SCCSD	Secondary	Metro	+
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# METRO PROGRESS: Procedures & Training

- Standard operating procedures updated to support current roles and responsibilities
- Passenger Code of Conduct approved and posted
- Ride and Abide policy slated for June Bi-State Board approval
- Revised training program being developed to support revised roles
- Law enforcement partners included in training opportunities



## PROCEDURES & TRAINING

-  Standard Operating Procedures
-  Passenger Code of Conduct
-  Training





# METRO PROGRESS:

## Fare & Fare Enforcement

- Legal authorization for citation in all jurisdictions agreed to
- Fare system program elements in review
- Fare policy being revisited to streamline program
- Clear guidance and direction for passengers about fare zone requirements
- Communication between Metro and Partner agencies around fare enforcement improving
- Deployment changes allow for additional joint “fare sweeps” to address fare evasion

### FARE & FARE ENFORCEMENT








-  Authorization
-  Policy
-  Customer Experience
-  Operational Approach
-  Management & Measurement



# METRO PROGRESS: Crime Prevention Through Environment Design

- Security design criteria under development to guide consistent application of security concepts
- Signage and wayfinding being culled and updated
- CPTED evaluation of system elements in process
- Lighting and sight line strategies being developed to support security
- CPTED concepts being applied during design reviews

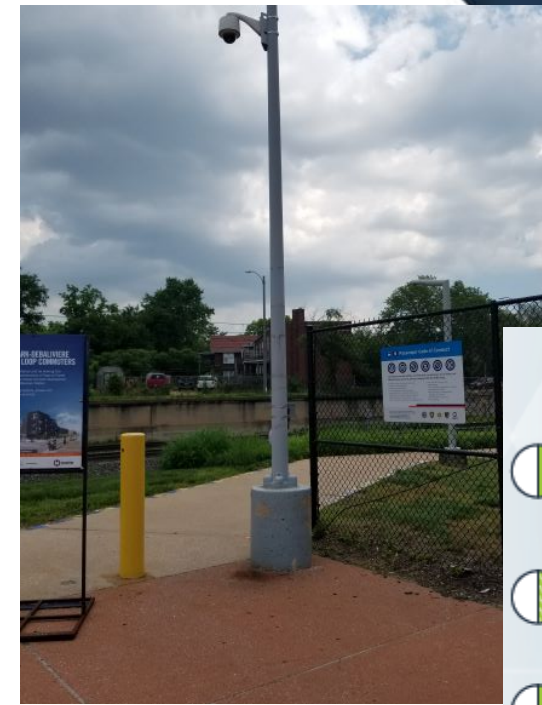
## CRIME PREVENTION THROUGH ENVIRONMENTAL DESIGN

-  Security Design
-  Signage
-  Wayfinding
-  Lighting
-  Sight Lines
-  Maintenance
-  Ownership



# METRO PROGRESS: Technology

- CCTV access provided to law enforcement
- Grant application submitted to DHS support additional cameras and technology
- Passenger Assistance and Emergency Telephones being evaluated for functionality
- Location of Fare Machines and Validators being assessed as part of the fare evaluation program
- High visibility uniforms being worn by the TSS's and contracted security



## TECHNOLOGY

- ☒ Closed circuit television
- ☒ Passenger Assistance
- ☒ Ticket Vending Machines & Validators
- ☒ Radio
- ☒ High-visibility Uniforms



# Focus Areas for Additional Progress

- Some elements of progress are dependent on funding:
  - *Camera*
  - *CPTED application for existing stations*
  - *Updating of lighting and communication technologies*
- Some elements are depending on political agreement
  - *Single radio channel*
- Cohesive fare enforcement program, supported by streamlined fare instruments and technology
- Training program being revised to support updated roles and responsibilities
- Solid data to support program development, deployment and staff

# Evidence of a Team Effort





# THANK YOU

Discussion & Questions

wsp

